

# Upholstered Furniture Care Recommendations

FABRIC PROTECTOR does make it easier to maintain your upholstered furniture, but it is not a substitute for preventive maintenance. Protecting the richness of the fabrics on your upholstered furniture not only makes the furniture more beautiful and last longer - it also enhances the entire room.

The following Upholstered Furniture Care Recommendations are designed to keep all your upholstered furniture looking new and beautiful longer.

1. Vacuum upholstered furniture on a weekly basis. Use a crevice tool extension to minimize the abrasive impact of dust and food particles.
2. Place your upholstered furniture away from direct sunlight. This will help minimize fabric fade.
3. Rotate pillows and cushions every other week. This will help distribute wear and give the furniture a longer life.
4. Always cover upholstered furniture when the room is being painted or work is being done that generates dust.
5. Be extremely careful when using nail polish or remover, or other harsh household products around upholstered furniture. They can cause permanent damage to the fabric.
6. Remove newspapers, magazines and other printed material from upholstered furniture. The ink can "bleed" onto the fabric.
7. Be extremely careful with cigarettes, candles, or other open flames around upholstered furniture.
8. Fast-blot spills with clean cloth napkins. Dried spills are more difficult to remove. (Fabric Protection treatment minimizes risks from spills.)

# General Guidelines for Cleaning Spills

All upholstered furniture and carpets will become soiled through use. Spills on fabrics treated with FABRIC PROTECTOR, however, will clean easily and quickly if proper cleaning procedures are followed. A fabric protector is not an absolute impenetrable barrier. PERMANENT DAMAGE MAY RESULT IF IMPROPER CLEANING METHODS ARE USED. Cleaning furniture is a delicate operation which requires precaution and care. Before attempting to clean the fabric yourself, follow these general guidelines.

1. BLOT (DON'T RUB) IMMEDIATELY WITH CLEAN ABSORBENT CLOTH WHEN SPILL IS STILL FRESH. DRIED SPILLS ARE MORE DIFFICULT TO REMOVE.
2. IDENTIFY THE TYPE OF FABRIC AND THE SPILL. THIS IS IMPERATIVE TO DETERMINE WHICH TYPE OF CLEANERS SHOULD BE USED!
3. CHECK FABRIC MANUFACTURER'S TAGS FOR CLEANING CARE AND PRECAUTIONS. FABRIC PROTECTOR DOES NOT CHANGE THE MANUFACTURER'S RECOMMENDED CLEANING METHODS. Refer to this code first when selecting the proper cleaning method.

## Standard Fabric Cleaning Codes

- W - Spot clean with water-based cleaner.
  - S - Spot clean with mild water - free solvent cleaner ONLY.
  - WS - Spot clean water - based or solvent cleaner.
  - X - Clean ONLY by vacuuming or light brushing.
4. ALWAYS READ DIRECTIONS CAREFULLY BEFORE USING ANY CLEANER.
  5. ALWAYS **PRETEST** ANY CLEANER IN AN INCONSPICUOUS/UNEXPOSED AREA FOR COLOR FASTNESS AND FABRIC STABILITY. Apply cleaner in an inconspicuous area - choose an area where there is a pattern or lots of color. After 5 minutes, while still wet, take a white towel or cloth and press down firmly for 10-15 seconds. Look for dye transfers on the towel. If dye transfers to towel, material is not colorfast for that type of cleaner.
  6. WHEN USING CLEANERS, WORK LIGHTLY, BLOT FROM CENTER TO EDGES, "FEATHER" AREA BY DAMPENING EDGES IRREGULARLY, AND BLOT DRY QUICKLY TO AVOID RINGS. (We suggest using a fan.)

# Stain Removal Reference Guide

In the unlikely event of a stain, if there are no recommended cleaning methods from either the manufacturer or the dealer, use this guide to determine the proper stain removal procedure. Again, first PRETEST in an inconspicuous area. Several light applications are preferable to oversoaking. Do not soak.

These stain removal procedures are for spot cleaning only, not overall cleaning.

THIS GUIDE APPLIES ONLY TO **W** AND **WS** CODED FABRICS (fabrics that can be cleaned with water). FOR **S** CODED FABRICS, USE A SOLVENT CLEANER ONLY.

**Find your stain then proceed with all of the steps in the order shown.**

STAINS			PROCEDURE	
Blood Catsup Toothpaste Cream/Milk	Earth Excrement Chocolate Mayonnaise	Mucus Ice Cream Vomit	1. Enzyme/blot 2. Detergent/blot 3. Water/blot	
Berries Coffee Fruit Juice Jam/Jelly	Mustard Soft Drinks Tea		1. Solvent/blot 2. Vinegar/blot 3. Enzyme/blot	4. Detergent/blot 5. Water/blot
Body Oil Butter Cooking Oil	Gravy/Grease Margarine Shortening		1. Solvent/blot 2. Enzyme/blot	3. Detergent/blot 4. Water/blot
Chewing Gum			1. Freeze with ice cube 2. Chip away with spoon 3. Solvent/blot	
Crayon Felt Tip Pen Ink-ball point	Mascara Shoe Polish		1. Solvent/blot 2. Detergent/blot	3. Water/blot
Mixed Drinks Urine-Dry Wine			1. Detergent/blot 2. Vinegar/blot	3. Detergent/blot 4. Water/blot
Urine-Fresh			1. Water/blot 2. Detergent/blot	3. Water/blot
Beer			1. Enzyme/blot 2. Vinegar/blot	3. Detergent/blot 4. Water/blot
<b>CLEANERS</b>				
Detergent	Fabri-Kleen® or Bissell® Upholstery Shampoo. Let detergent set for 5 minutes on stain.			
Enzyme	ERA, Wisk (on all mix 1 part to 30 parts water) Let enzyme set for 20 minutes on stain.			
Solvent Vinegar	Afta Cleaning Fluid, Energine, Carbona Spot Remover Use White Vinegar with 3 parts water			

**NOTE: The above Stain Removal Guide is based on general cleaning industry practices. It is the responsibility of the consumer to check for fabric content, use proper cleaners and pretest to ensure color fastness and fabric compatibility prior to cleaning. We cannot guarantee results and assume no liability in connection with their application.**

# About Our Fabric Protector

Choosing Fabric Protector is the best possible way to protect your new upholstered furniture to keep it looking new longer. Treated upholstery looks better, lasts longer and cleans easier.

Fabric Protector is applied to the entire upholstered piece. The Fabric Protector "wicks" into the fabric fibers creating a protective barrier as it penetrates into each individual fiber and the fabric backing. Soil and stains clean up faster and easier on treated fabric. Even dried-on stains are quickly and easily removed.

Not only does Fabric Protector create a barrier against permanent staining by water or oil-based stains, but also provides a barrier against the abrasion of dirt and dust particles, increasing fabric durability.

Best of all, Fabric Protector provides this protection for your home furnishing investment without visibly changing the furniture's appearance. Fabric Protector is invisible. It does not change the feel of the fabric or its color. It is odorless and non-allergenic.

Fabric Protector lasts the life of your furniture. Even professional cleaning removes less than 10% of the protection. There is no need for retreatment after cleaning.

Ask your salesperson for more information on Fabric Protector for your upholstered furniture. It's the best investment you'll ever make to ensure your new furniture maintains that showroom new look as long as possible.

**NOTE:** The preceding remedies are in accordance with general cleaning industry procedures. We cannot guarantee favorable results and we assume no liability in connection with their use.

## THE STAR FABRIC PROTECTION PROGRAM

For more information on your service policy, please call Star Customer Service, 281-492-5433 or 1-800-364-6661 X 5433

### THE STAR FABRIC PROTECTION PROGRAM SERVICE POLICY

If you have purchased our fabric protection program for your upholstered furniture, we will apply **Fabric Protector Soil and Stain Repellent** prior to delivery. Our trained personnel will apply **Fabric Protector Soil and Stain Repellent** to the entire upholstered piece, including decking, seams, arm covers and all other upholstered surfaces, to ensure adequate protection.

We ask that you use the procedures listed in this brochure to prevent and remove any stain which might occur, and that if you are unable to remove a stain by using the recommended procedure, contact our customer service department for further help.

If within the first three years from the date of purchase, a stain occurs which cannot be removed by the above - described procedures, we will have the soiled area professionally cleaned at no charge to you, provided that the stain was not caused by bleach, other corrosive, or paint. This policy applies only to the original purchaser and is non-transferable.



# FABRIC CARE

More ways to keep your upholstery looking newer longer.

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FURNITURE